

POSITION DESCRIPTION

POSITION TITLE: Volunteer – Residential Support Worker (CRF)

PURPOSE: To participate as part of a broader community support network by providing assistance, referrals and advocacy for federally-sentenced adult males who are living on conditional release in a Community Residential Facility (CRF). Support residents to ease their transition to the community and assist in their reintegration efforts, with the goal of achieving independence in the community.

TIME COMMITMENT: The position requires a minimum commitment of 3 hours per week for a period of 6 months. Reference letters will be provided to volunteers upon completion of 6 months' service (approx. 84 hours total).

SUPERVISION: Residential Support Worker Volunteers are supervised by and accountable to the Senior Residence Worker and Residence Manager. The Community Services Coordinator is also available to assist with human resource issues and to provide additional support.

RESPONSIBILITIES

The Residential Support Worker:

- Interacts with residents one-on-one and in group settings while on-site or in the community;
- Provides information, support, and referrals for residents who are in the process of reintegrating into the community;
- Works with Residence Workers in maintaining the daily operational functions of the CRF, and to support and enhance the goals of the residence programs;
- Demonstrates initiative by engaging with residents to identify individual areas of interest and need;
- Identifies social, economic, recreational, employment and educational services in the community that will meet the needs of the residents;
- Develops and implements activities to engage clients in activities that promote healthy, prosocial, independent living;
- Assist staff and residents in creating and following their Resident Action Plans (RAP) to help them achieve their goals, and participate as part of their Case Management Team;
- Adheres to the agency's policies and procedures, especially around client confidentiality;
- Actively participates in a site orientation and training.

QUALIFICATIONS

The Residential Support Worker:

- Relates to and complies with the agency's Mission Statement and Core Values;
- Undergoes the successful completion of a criminal record check and an Enhanced Record Check (Reliability Status screening);
- Has strong interpersonal, communication, and active listening skills;
- Functions as an effective and efficient member of a team, while also working well independently;
- Is self-directed in identifying problems and facilitating creative, effective, responsible problem-solving;
- Has a non-judgmental attitude, confidence, patience, be assertive in setting boundaries, be resourceful, flexible, and organized;
- Is willing to work with all individuals and their families, regardless of their age, ethnicity, religion, personal and criminal history, beliefs or values.

To submit your application, send your completed Volunteer Application form, cover letter and resume to volunteers@jhslmbc.ca or by fax at 604-872-1442. All applicants will be considered for an interview and only shortlisted applicants will be contacted.